

Brett Apgood

Orem, UT 84058

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801-230-8869

To obtain a job at a wonderful company.

Authorized to work in the US for any employer

Work Experience

Video Editor - Manager

Dava Marketing - Provo, UT

August 2020 to January 2021

Edit, and color correct client videos for YouTube and social media. Manage a team of editors.

Intake Agent

Ring Bird - Provo, UT

November 2019 to April 2020

84601

Worked as an intake agent for over fifty law firms, as well as acted as an overflow receptionist. Listen and react to calls quickly to determine if the firm would be able to take a case.

Front Line Sales Representative

Aperture Medical - Sandy, UT

August 2019 to November 2019

84070

Fielded inbound and outbound calls for potential clients. Sold blood and cancer testing kits over the phone. Explain scenarios with cost and insurance involvement. De-escalated calls with disgruntled callers or clients.

Consumer Assistance

Upwell Health Services - Orem, UT

May 2017 to August 2019

84097

Field inbound and outbound calls for members seeking solutions to their account. Explain complex scenarios dealing with billing insurance and medical supplies

Education

Some College in Digital Cinema

Utah Valley University

2017 to Present

Some College in General Education

Snow College

2015 to 2016

Skills

- Avid Media Composer Certification (Editing).
2+ years of Experience with Adobe products and Adobe Cloud.
5+ years of Experience with the Microsoft Office Suite.
5+ years of Experience with Google Apps.
- Video Editing
- Adobe Premiere

Certifications and Licenses

Avid Media Composer

April 2018 to Present

Certified in the Avid Media Composer program