

Joseph Day

4200 N Seasons View Drive N2120
Lehi, Utah 84043

Cell Phone: 208-419-9197

E-mail: joe.danielday@gmail.com

WORK HISTORY

2018-Now

Press Ganey Associates

Interviewer

Performed patient satisfaction surveys over the phone
Filled in for lead supervisors in setting up new projects

2016-2018

Active Telesource

Customer Service Representative for Northwest Natural

Took inbound calls
Assisted with variety of customer needs
Answered billing questions, started and stopped gas accounts, etc.

2007-08, 2015- 2016 Wal-Mart

Electronics Department/Loss Prevention/People Greeter

Assisted customers with finding and explaining products
Helped prevent theft of over \$10,000 in merchandise
Greeted customers as they came in the store

Experience

2019-2020

Improv Broadway

Certified "Harold" stage performer

2006-2008

Filmmaking

Edited, wrote, and directed a full-length movie
Led a full cast and crew

2004-2005

Church of Jesus Christ of Latter Day Saints

Full-time Missionary

Compiled mileage reports, data entry, triaged incoming calls
Taught organized lessons
Participated in many service projects

EDUCATION

2008-2009

BYU-Idaho

Elementary Education Major

2001-2002

NH Community Technical College

Liberal Arts Major